



Methodological issues in conducting post-occupancy evaluations to support design decisions

AUTHOR(S)

Debajyoti Pati, PhD and Sipra Pati.

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ABSTRACT:

Of late, there has been an upsurge in interest among design firms and healthcare organizations in conducting post-occupancy evaluations (POEs) from a physical design perspective. Among the designer audience, there seems to be more questions than answers at this juncture, although POEs as an evaluation method is not new. While less explicitly stated, there seems to be a fundamental recurring question: how can POE data be used to inform design decision-making? In this article we attempt to address some important issues pertaining to designing and conducting POEs that can respond to the expectations of the designer audience.

Keywords: post-occupancy evaluation, healthcare design, evidence-based design

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For a personal copy of this article please contact: Sipra Pati at spati@hksinc.com